



e-Planning Project

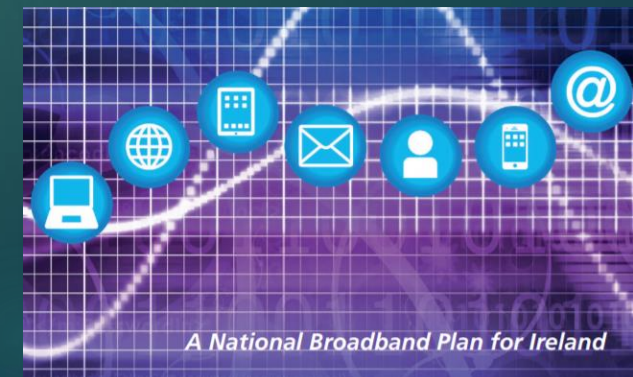
AILG UPDATE
SEPTEMBER 2018



The ePlanning Project

Policy and legislation Framework

- Rebuilding Ireland
- Our Public Service 2020
- National Broadband Plan
- Planning and Development Act 2018



Background

- ❖ GOVERNMENT POLICY: REBUILDING IRELAND/BROADBAND PLAN
- ❖ An Bord Pleanála (ABP) also undertook a significant project to move from a paper based system to a digital system with full online functionality. Local Authorities needed to put in place mechanism for electronic transfer of planning files
- ❖ ePlanning project board, with representation from Planning, ICT, Finance and DHPLG established in 2016 to progress delivery of ePlanning functionality

Leadership

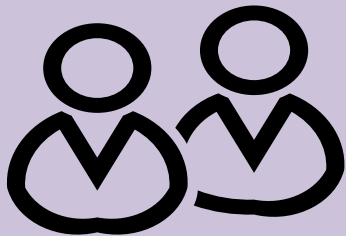
- ❖ City and County Management Association
- ❖ DHPLG
- ❖ LUTS committee
- ❖ Board of the LGMA
- ❖ Public Sector reform Oversight Group

Scope of ePlanning Project

Digital Online
Services

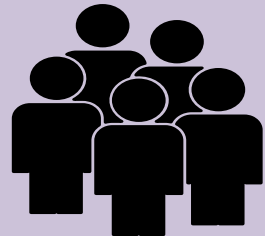
Enhanced Customer
Service

Greater
Efficiencies



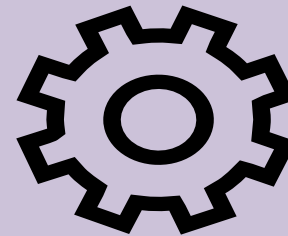
Customers

Easy-to-use
24/7 access
Part A online



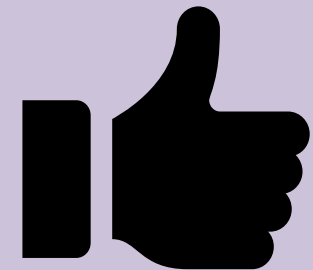
LAs

New ways of working.
Improved service
delivery



Systems

CRM portal
LocalGov.ie
Integrates with all
back end systems



Cost Savings

Printing
Storage
Postage

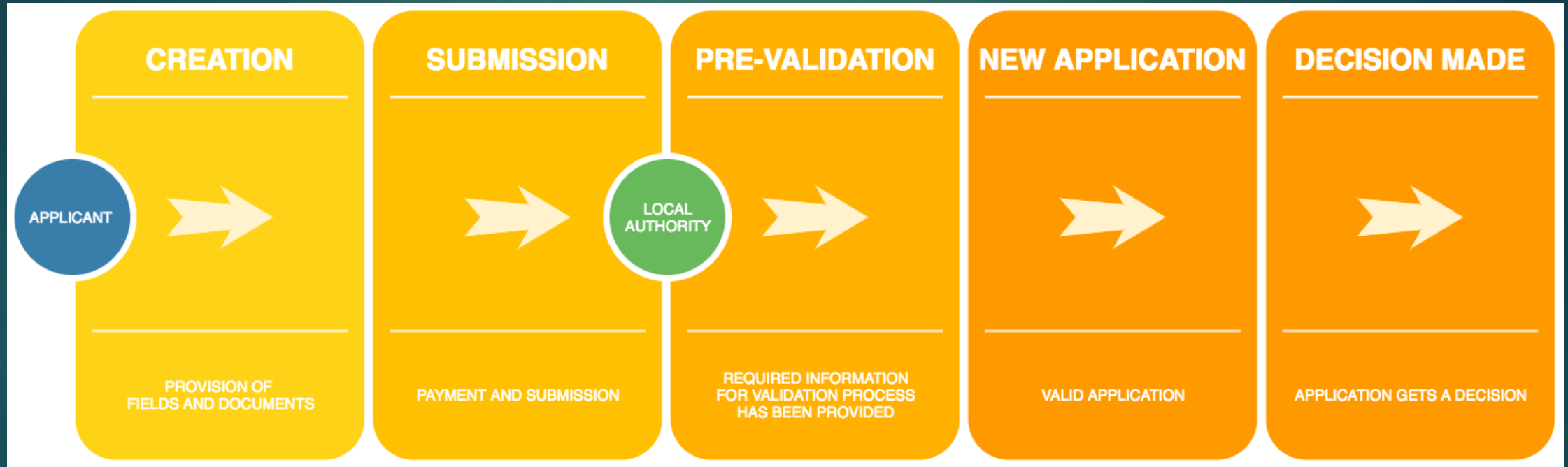
Roll Out Plan for ePlanning





Local Authority Readiness

Process Flow



Stakeholders

Prescribed Bodies



Architects



Elected Members



e-Planning



The Public

Local Authorities



Údaráis Áitiúla Éireann
Local Authorities Ireland

Planning Agents



An
Bord
Pleanála

LA readiness



Online Planning is about to become a reality

Stakeholders including LA / Planning Section
need to be prepared

Change Management



- ▶ Changes in Work Practices
- ▶ Changes in Technology
- ▶ Front Counter requirements e.g. Multiple stations, large screens and printers (with payment facility).

Prescribed Bodies/ Agents / Architects

- ▶ Change in work practice: Logon to national portal similar to BCMS.
- ▶ Technological requirements
 - ▶ Scanners
 - ▶ Pdf Printer
- ▶ Knowledge of standards of electronic documents expected.
- ▶ Validation of files.
- ▶ Return of reports

Applicants/Public/Councillors

- ▶ Where planning files are lodged electronically they will be available to view in the planning office or online electronically. Paper files will only exist when the file is lodged manually.
- ▶ Interaction with the Planning office e.g. Correspondence by email
- ▶ Making Submissions – how/where/when.
- ▶ Method of payment of fees/charges.

Internal Sections

- ▶ Change in work practice
- ▶ Paper copies no longer will be sent.
- ▶ Reports will be expected electronically.
- ▶ Technological requirements?

Transmission of Planning Case to ABP

ABP Considerations for transfer of files

- ▶ Standardised structure of electronic planning files
- ▶ Common document naming conventions
- ▶ Document Legibility
- ▶ Confirmation that the file is complete
- ▶ Secure transmission of documents

Savings

- ▶ Savings for the public
- ▶ Savings for agents
- ▶ Savings for Local Authorities
 - ▶ Invalid applications
 - ▶ Postage (Registered and non-registered)
 - ▶ Printing costs
 - ▶ Scanning costs
 - ▶ Staff time
 - ▶ An Bord Pleanála

Action Required by Local Authority

- Standardise naming and coding of documentation
- Examine changes in local processes to facilitate online submissions.
- Additional IT Hardware requirements – lead in times.
- Staff Training
- Local awareness campaign – communication and customer support will be key.

Next Steps

- ▶ Complete development
- ▶ Commence Pilot Implementation
- ▶ Validation Site
- ▶ Rollouts by Waves
- ▶ APAS & Odyssey Integration
- ▶ Communications Plan
- ▶ Support going forward



Thank you